I. Policy

Upstate Campus Students

1. During the fall and spring semesters, all Upstate campus students enrolled in degree-seeking programs and who have paid Health Services Fee are eligible for services offered at Health Services. There is no charge for provider services. Ancillary services (Pharmacy & Laboratory) are provided on a fee-for-service basis. Referrals for Radiology, Physical Therapy or specialty services are provided upon request with patient responsibility for all associated charges.

2. During summer sessions, all enrolled students are considered to have paid the Health Service Fee. There is no charge for provider services. Ancillary services are provided as noted above.

3. For enrolled students, eligibility for semester services begins on the day residence halls open and terminates at midnight of the day residence halls close for the semester. Summer session eligibility for enrolled students starts on the day classes begin for each session, and terminates at midnight on the last day of each session.

4. During the fall and spring registration weeks, students who present for care after the residence halls are open, but have not yet been allowed to pay fees, will be provided services on the same basis as a student who has paid the university health fee. Names of all such students will be recorded and Health Services Fee payment verified later. Those not paying the Health Services Fee will be billed for services.

5. Eligibility will be verified against student databases before services are provided. Personal identification by student I.D. card or other acceptable picture I.D. is required.

USC System Students not enrolled at the Spartanburg Campus (USC Greenville & USC Union)

Eligibility for services will be granted on a fee-for-service basis only. Applicable charges will be provided on the Health Services website or upon request.
Services and Charges Between Academic Sessions:

1. **Winter Break**: Students eligible for care during the fall academic session are eligible for care during Winter Break. Winter Break eligibility starts on the day after the residence halls close in December and ends at midnight on the day before the halls officially open in January.

2. **Summer Break**: Students who were eligible for health care during the spring semester, or an earlier current summer session, and who have not graduated are eligible for services during the summer months. All services will be provided on a fee-for-service basis. Summer break period begins on the day after residence halls close at the end of the spring semester and ends at midnight on the day before residence halls officially open for the fall semester.

3. Charges will be based on the Health Services Fee payment schedule.

4. Eligibility will be verified against student databases before services are provided. Personal identification by student I.D. card or other acceptable picture I.D. is required.

Services and Charges After Graduation or Certain Withdrawals:

1. Eligibility to use Health Services will be extended for USC Upstate graduates to provide a transition period following graduation. This extension ensures reasonable time for appropriate disposition of ongoing care, and provides new graduates an opportunity to continue access to primary care prior to starting employment or relocating for a maximum of ninety (90) days on a fee-for-service basis only.

2. Extended eligibility will not be granted to students who withdraw under less than honorable conditions, including academic ineligibility or disciplinary reasons. Eligibility to use Health Services may be extended, on a case-by-case basis, to students who are forced to withdraw from the university for medical reasons or other honorable conditions. Any extensions granted that relate to withdrawals apply only to the remainder of the academic term during which the student withdraws.