





# STUDENT TECHNOLOGY

As a new USC Upstate student, you will use a variety of technologies both on and off campus. Your USC Upstate email address will be the primary contact method with the University during your time at USC Upstate. Follow the steps below to get things started. Before going any further, make sure you have your student data sheet (or the email sent to you from admissions@uscupstate.edu) containing your network username, email address and VIP ID number.

# Create Your USC Upstate Campus Password

Your USC Upstate account is used to log in to the following:

- Computers on campus
- The USC Upstate wireless network
- Student email (Office365)
- Library databases
- SpartanGreenSky

Your student data sheet contains your email address, your network username (the first part of your email address before the @ symbol), and your initial password. With datasheet in hand, go to email.uscupstate.edu and enter your entire email address as the username and initial password as the password (make sure to enter the entire initial password including the !). Your full email address will be your username followed by @email.uscupstate. edu (ie: smithjd2@email.uscupstate.edu). You will be prompted through a quick set-up process that requires a cell phone number or alternate email address; you will also be required to change your initial password.

#### **Password requirements**

- Must be at least eight characters
- Cannot contain your username, first name or last name
- Must meet at least three of the following:
  - 1. One or more lowercase alphabetic characters (a-z)
  - 2. One or more uppercase alphabetic characters (A-Z)
  - 3. One or more numeric characters (0-9)
  - 4. One or more special characters (!@#\$%^&\*-+= etc)

Take note of this link as it will be used in the future should you forget the password or wish to change it.





Still having trouble? Give the Help Desk a call at 864-503-5257, email us at helpdesk@uscupstate.edu or visit us in person in the Stockwell Administration Building room 109. The Help Desk is open for walk-in support (Spartanburg) from 8 a.m. - 5 p.m. Monday through Friday. Remote support is available from 8 a.m. - 10 p.m. Monday through Friday and 5 p.m. – 10 p.m. on Sundays.

# **Completing the Enrollment Process**

# **All students**

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# Claim your VIP ID

uscupstate.edu/myuscupstate

The first thing you must do to continue the enrollment process is claim your VIP ID. This will allow you to log in to Self Service Carolina, where you will complete many of the steps for enrollment. You'll use the site extensively during your time at Upstate. Detailed instructions can be found in your welcome packet or on our website, uscupstate.edu.



# **Certify your residency**

uscupstate.edu/myuscupstate

If you are a legal resident of South Carolina, complete your residency certification in your SSC account.



## Get immunization info

uscupstate.edu/healthservices

Visit the Health Services website. Follow the MyHealth link to upload your immunization records. Please upload your information before attending orientation.



# Complete the FAFSA

uscupstate.edu/financialaid

If you are seeking financial aid, file the Free Application for Federal Student Aid (FAFSA) as soon as possible following the completion of your tax return. Our school code is 006951.



#### **Register for orientation**

You will receive an invitation to orientation with instructions on how to make your reservation. You'll need to choose a date and make a reservation online as soon as possible after receiving your invitation.



## Apply for housing

uscupstate.edu/myuscupstate

If you are interested in on-campus housing\*, please submit the online housing application and \$75 deposit. Log in to Self Service Carolina to complete the application.

\*Please note that all freshmen under the age of 20 are required to live on campus unless they are living at home with their parents and within a 35-mile radius.



### Submit your AP/IB test scores

uscupstate.edu/freshman

If you have taken any advanced placement tests or international baccalaureate credits during high school, you must have official test scores submitted electronically to the Records Office.



# **Verify citizenship**

uscupstate.edu/orientation

Effective January 1, 2009, all USC Upstate students must present proof of citizenship or lawful presence in the United States before enrolling. If you have not completed the FAFSA, you will be required to complete a Citizenship Status Verification form and submit with all proper documentation.



### **Attend orientation**

uscupstate.edu/orientation

Attend orientation to register for classes (attendance is mandatory for all freshmen).



### Get a meal plan

uscupstatedining.sodexomyway.com

If you wish to purchase a meal plan, you may contact 864-503-5900. Detailed information on meal plans will also be available at orientation. A meal plan is required for all students living on campus. All commuter students are required to have a minimum \$100 meal plan.



## Pay your bill

uscupstate.edu/myuscupstate

Pay tuition and fees before classes begin!



# Freshmen only

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All new freshmen check your Self Service Carolina account to be sure you've paid the \$100 enrollment deposit.



Any new SAT or ACT scores must be mailed or submitted electronically to the Office of Admissions. Our SAT school code is 5850 and ACT code is

3889.



Information on advisement testing will be emailed to your Upstate email. Testing must be completed prior to orientation.



A final high school transcript must be submitted to the Office of Admissions after graduation.



Complete

If you have taken any college courses, you should ask that college to mail or electronically submit official transcripts directly to the Office of Admissions.

# Transfers only



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If you are transferring financial aid from another school, you should contact the USC Upstate Office of Financial Aid for instructions.



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Any final official transcript must be submitted **directly to the Admissions Office by mail or electronic delivery**. CLEP credit or AP/IB scores must be submitted directly to the Records office.



# HOUSING AND RESIDENTIAL LIFE

It's one of the most crucial questions that every college student must answer: should you live on campus or off campus? Here at USC Upstate, we want to encourage you to live on campus, an opportunity that will allow you to truly get the most out of your college experience.



# **On-Campus Advantages**

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- National statistics say students living on campus do better academically and socially
- Easier to meet new people and possibly forge lifelong friendships
- Convenience of having meals prepared for you no time devoted to grocery shopping, cooking and doing the dishes
- Learning experiences intentionally designed to meet the needs of new and continuing students
- Staff available to mediate/assist with conflict resolution
- Just steps away, a state-of-the-art Spartan Rec Center with indoor swimming pool, weight room, walking track, fitness classes and more
- Conveniently walk to classes and events
- Show your Spartan spirit at athletic venues conveniently located near housing facilities
- Many options to work on campus just steps from where you live
- One convenient bill for room, meals and all utilities
- Financial aid adjusted to accommodate on-campus rates and applied directly to the bill

All freshmen under the age of 20 are required to live on campus unless they are living with their parents in the local area (35 mile radius). Students must apply for exemption through Housing and Residential Life to be approved.

UPSTATE
University of South Carolina
HOUSING PARTNERS

Auden Upstate Apartments Valley Falls Apartments

#### **SUITE AMENITIES**

- Each resident is provided with a bed, a desk, two chests of drawers and an armoire
- Full bathroom
- Communal living area with furniture
- Micro fridge (microwave and refrigerator combination)
- Basic electricity
- Water service
- Wireless internet access

#### **SPECIAL FEATURES**

- Computer lab with 12 computers and a printer
- Study rooms for in-house tutoring
- Television/recreational rooms
- 24/7 front desk service
- Free laundry facilities
- On-site mail delivery
- Hammock parks

#### **SAFETY MEASURES**

- Controlled access
- Four levels of locks to access bedrooms
- Digital cameras inside and outside
- Well-illuminated parking lots
- Emergency phones
- Parking lot security cameras
- Patrols by University Police



# Plan your visit today



#### **NEARBY HOTEL OPTIONS**

- AC Hotel by Marriott 225 West Main Street Spartanburg, SC 29306 864-585-8900
- Spartanburg Marriott
   299 North Church Street
   Spartanburg, SC 29306
   864-596-1211
- Courtyard by Marriott
   110 Mobile Drive
   Spartanburg, SC 29303
   864-585-2400
- Residence Inn by Marriott
   Spartanburg Westgate
   109 Residence Drive
   Spartanburg, SC 29301
   864-754-4445

#### **NEARBY RESTAURANT OPTIONS**

- Cribb's Kitchen on Main 226B West Main Street Spartanburg, SC 29306 864-699-9669
- Olive Garden

   1498 W.O. Ezell Boulevard
   Spartanburg, SC 29301
   864-595-4885
- Pi-Squared Pizza
   1802 Drayton Road
   Spartanburg, SC 29307
   864-586-2525
- Texas Roadhouse
   1371 W.O. Ezell Boulevard
   Spartanburg, SC 29301
   864-576-2913
- Willy Taco
  1925 Boiling Springs Road
  Boiling Springs, SC 29316
  864-913-1310

# **Student Services and Employment**

#### Counseling Services, Rampey Center, 864-503-5195

Counseling Services staff are available to assist students in reaching personal and educational goals. Counseling is short-term, solution-based and provided in an atmosphere focused on growth and change. The counseling staff includes licensed counselors, social workers, marriage and family therapists, as well as a board certified psychiatrist and psychiatric nurse practitioner. Additional services include couples and group counseling, testing services, outreach programming, and educational workshops. Counseling is confidential, unlimited and provided to all fee-paying students. Services are available from 8:30 a.m.-5 p.m. Mondays-Fridays. On-site services in Greenville are available; appointments may be scheduled by calling 864-503-5195. Distance counseling is also available to online or remote students.

#### Dean of Students, CLC Suite 220, 864-503-5107

USC Upstate cares about student success, not only academically, but emotionally and physically. The Office of the Dean of Students assists students, parents & family with navigating campus resources and policies to support our students. The Dean often will help students with faculty communication and making referrals to off-campus resources and services.

#### Disability Services, CLC Suite 107, 864-503-5199

Disability Services works to ensure educational programming and services are accessible to students with disabilities. Individuals with learning disabilities, physical, sensory, and other disabilities including health and psychological impairments may qualify for accommodations to assist with accessibility. Examples of reasonable accommodations include extended time for tests, distraction reduced testing environments, and assistive technology. Disability Services is open from 8:30 a.m. – 5 p.m. Monday through Friday, and is located in the Sansbury Life Center Suite 107. Extended hours may be available via advance appointment.

# Dining Services, CLC, 864-503-5900 uscupstatedining.sodexomyway.com

Dining Services is located in Office 121, just off the first-floor lobby of the Sansbury Campus Life Center. To learn more about campus dining and meal plan options, please visit us online.

# Health Services, 864-503-5191 uscupstate.edu/campus-life/health-services/

Health Services offers health care to all enrolled students on an outpatient basis. Our team of nurse practitioners and nurses provide a variety of services including, but not limited to acute care, reproductive health, wellness services, and immunization compliance. Health Services provides confidential services by appointment only from 8:30 a.m. – 5 p.m. Monday through Friday.

#### **Immunizations**

All students are required to have immunization records on file prior to enrollment. This includes documentation of one

of the following: two doses of MMR (measles - rubeola. mumps, and rubella); or positive titers (blood antibody tests) for rubeola, mumps, and rubella; or birthdate before 1957 in order to qualify for an exemption from these immunizations. Proof of vaccination with tetanusdiphtheria-acellular pertussis (Tdap) vaccine (brand names: Adacel or Boostrix) is required. Childhood dTap does not fulfill this requirement. Proof of meningitis vaccination (brand names: Menactra® or Menveo®) is required for all students residing in University Housing, prior to moving into your assigned residential facility. Records may be uploaded online at uscupstate.edu/ myhealth, or faxed to 864-503-0754. You cannot register for future courses until you have received an immunization clearance through Health Services. These vaccines and blood tests are available by appointment during regular office hours. Applicable fees are posted on the Health Services website. Some students may qualify to receive vaccines free-of-charge, dependent upon eligibility under guidelines established by the federal Vaccines For Children (VFC) Program. For more information, contact Health Services at 864-503-5191.

#### TRIO Student Support Services, Magnolia House (courtyard level), 864-503-5966

Earning an undergraduate degree can seem overwhelming, but the TRIO Student Support Services program at USC Upstate eases the transition from high school to college by providing the support students often need. This program provides students with education, skills, resources, and support that allow traditionally underrepresented students the opportunity to become successful members of the USC Upstate community and after graduation, to become contributing members of society. For more information, visit us online at uscupstate.edu/current-students/student-success-center.

#### **Tuberculosis Screening**

Tuberculosis screening records are required only for international students from a high-risk country or those who have traveled to/from a high prevalent area. Please refer to the high-risk countries link at uscupstate. edu/campus-life/health-and-safety/health-services/tuberculosis-screening/. Acceptable documentation include a 1 step TST (tuberculin skin test) within six months of admission to the University or IGRA (Interferon Gamma Release Assay) blood test. A chest x-ray does not fulfill this requirement. If there is a known history of a tuberculosis, please upload documentation of treatment at uscupstate.edu/myhealth.

#### Veterans Affairs, HEC, Suite 2081, 864-503-5273

The Records Office handles certification of all veterans and their dependents receiving educational benefits while at USC Upstate and assists with problems concerning such benefits. Students who want to apply for V.A. benefits should contact the Veterans Affairs Office.

# **Employment Opportunities**

USC Upstate offers students a wide variety of part-time on-campus jobs. Working a modest number of hours each week provides you with resources to help make USC Upstate even more affordable. Because many employers expect recent college graduates to have practical experience to excel in the real world, working while in college has never been more important. On-campus work experience can provide you with competitive career skills to secure that full-time job after graduation. Learning should extend beyond the classroom. Find more information about on-campus employment and



# APPLYING FOR ON-CAMPUS JOBS:

Find and apply for on-campus jobs at uscupstate.edu/jobs. Assistance is available in Human Resources from 8:30 a.m.-5 p.m. Mondays through Fridays. Human Resources is located in the third floor of the Stockwell Administration Building.

- From uscupstate.edu/jobs, click
   "Students," then click "View Current Job
   Openings." Select the position for which
   you want to apply.
- After reviewing the job details, click "Apply for this Job."
- Follow the steps to complete the application. A cover letter or a resume can be attached to the application if desired.
- The completed application will be retained in the USC Jobs Online Employment system. It can be used to apply for positions in the future.

#### **INTERNATIONAL STUDENTS:**

International students who have F or J visa status may apply for on-campus employment opportunities at USC Upstate. A Social Security number is not required to apply for an on-campus job. If the student is offered a position, the Center for International Studies must confirm employment eligibility before a letter can be issued to apply for a Social Security number. The Social Security Administration does not issue Social Security numbers for F-1 visa holders without verification of employment from USC Upstate.

# **Financial Aid and Scholarships Steps**

USC Upstate offers a full range of financial assistance programs designed to aid students and their families with the cost of higher education. Options for students earning degrees include university, state, private and USC Upstate Foundation scholarships, as well as grants, loans and employment opportunities.

- - Complete a Free Application for Federal Student Aid (FAFSA) online at studentaid.gov. The FAFSA must be completed each year. For the fall semester, the priority deadline is March 1 of each year, and for the spring semester, the priority deadline is October 31 of each year. FAFSA results received after this date will still be processed. However, we can not guarantee that it will be in time for the fee payment date.
  - You and your parent (if dependent) should apply for a FSA ID at studentaid.gov prior to starting FAFSA on the Web so that you can sign electronically. After obtaining a FSA ID, it can be used every year.
  - 3 USC Upstate's Title IV school code is 006951.
  - You do not have to wait for your financial aid award before beginning your admissions, advisement and registration processes. To be awarded financial aid, however, you must be admitted as a degree-seeking student to USC Upstate.
  - The majority of communications from the financial aid office will be sent to your USC Upstate email account. You must review your email and announcements regularly to ensure you have the latest information about your financial aid status.
  - You are encouraged to respond to email and postal mailing as soon as possible to avoid delays in processing of your financial aid.
  - If you are a transfer student, you will need to add our school code to your FAFSA and cancel your financial aid at your current/previous school. We will need the results of your FAFSA to process any financial aid for you at USC Upstate.
  - 8 For state-scholarship purposes, please make sure that final official transcripts are sent as soon as possible.
  - If you are interested in a federal loan, you will need to complete a Master Promissory Note and Entrance Counseling at studentaid.gov.
  - For additional information, please contact the Financial Aid Office at USC Upstate at 864-503-5340 or finaid@uscupstate.edu. You can also visit us online at uscupstate.edu/financialaid.
  - The priority deadline for financial aid is March 1 of each year. Students may apply after this date, but funds may be limited.



# **USC UPSTATE FAST FACTS**



**Enrollment of 5,000** students from 29 states and 19 nations

Freshman class average GPA of 3.5, 1000 SAT and 21 ACT composite score



15:1



An 15:1 student to faculty ratio with almost 500 faculty members teaching an average class size of 18

1.090 enrolled transfer students for the 2022-2023 academic year



Spartan athletics are a source of excitement and pride year-round with 15 Division I NCAA programs competing in the Big South conference.





In addition to the 330acre residential campus in Spartanburg, USC Upstate offers courses for juniors and seniors at the University Center Greenville, as well as at the George Dean Johnson, Jr. College of **Business and Economics** in the heart of downtown Spartanburg.

If you haven't already, we invite you to visit us! You can attend a Fabulous Friday event and spend the day on our campus with your friends and family or join us for Open House and spend a Saturday on campus, touring our facilities, talking with our students, faculty, admissions counselors, and meeting other prospective students over lunch (on us!). Campus tours are available at 10 a.m. or 2 p.m., Monday through Friday. You may register for any of these events on our admissions website uscupstate.edu/admissions.

