

2026

MOVE-UP GUIDE



Housing & Residential Life
UNIVERSITY OF SOUTH CAROLINA UPSTATE

WELCOME!

Dear Residents,

Welcome to the USC Upstate on-campus community for the 2026–2027 academic year! We are thrilled to have you join us and can't wait to welcome you HOME at Upstate.

The Housing and Residential Life team and Upstate Facilities teams have been working hard preparing for your arrival. Each summer, we focus on enhancing your living experience, and this year is no exception:

- Villas 10–12: These apartments were painted this summer, now with all the Villas units being painted in the last three years.
- Magnolia and Palmetto Houses: All the hallways have been repainted – adding an Upstate touch of color to the spaces.
- New Washers/Dryers: The campus washers and dryers in all three residential communities (Magnolia and Palmetto Houses, and Villas) have been updated with new online machines.
- Recreational Equipment: The pool tables in Sparty's Den (our residence hall game room) have been upgraded, and we have resurfaced our outdoor basketball court.

Two years we finished a major security project; Students now use their USC Upstate ID card to access:

- The main entrance and hallways of their assigned residence hall.
- Their suite door (for Magnolia and Palmetto residents).
- The front door of their apartment (for Villas residents).

Living on campus offers countless opportunities to get involved, make friends, and grow both personally and academically. Our mission is to create a supportive, inclusive environment that extends learning beyond the classroom and fosters a strong sense of community.

That said, a great community experience depends on all of us. While we're committed to providing a safe and welcoming environment, your actions and decisions play a vital role in shaping our shared experience. We're counting on you to do your part.

To help you prepare for MoveUP, please take time to:

- Review our Resident Handbooks, and MoveUP procedures.
- Connect with your roommates and suitemates virtually before you arrive—it makes a big difference in starting the year off right.
- Think about how you'll personalize your space for comfort and success and coordinate these efforts with your roommates and suitemates.

We wish you all the best as you begin your journey at USC Upstate. Our team is ready to deliver an outstanding Spartan experience for you!

Spartan Pride... Magnified!
Sincerely,

Aaron F Lucier,
Interim Director of Housing and Residential Life

Move-Up Schedule

Early Arrival Move-Up

Thursday, August 13, 2026 | 6:00 p.m. – 8:00 p.m. | Cost: \$55

Students who wish to arrive on campus early may register for Early Arrival Move-Up. Upperclassmen who select this option may have the fee waived by volunteering during Freshman Move-In on Friday, August 14.

Space is limited and will be available on a first-come, first-served basis. To register, log in to the Housing Portal and select "Move-Up Time Slot 2026."

Check-In Location (Early Arrivals Only): Sparty's Den (Palmetto House Lower Level), 470 Hodge Drive, Spartanburg, SC 29303

Freshman Move-Up

Friday, August 14, 2026 | 8:30 a.m. – 3:00 p.m.

To sign up for a move-up slot, log in to the Housing Portal and select "Move-Up Time Slot 2026."

Upperclassman Move-Up

Saturday, August 15, 2026 | 10:00 a.m. – 3:00 p.m.

To sign up for a move-up slot, log in to the Housing Portal and select "Move-Up Time Slot 2026."



Important: All students **must** be financially cleared before arriving on campus. Students whose accounts are not cleared through the Business Office will not be permitted to move-in and may be asked to return home.

Check-In and Move-In Process

Fall 2026 Move-In Information

On official move-up day, all students will check in at the University Readiness Center (URC). Detailed move-up routes and traffic instructions will be sent to your USC Upstate email account prior to move-in. Please review these instructions carefully before arriving on campus.

To help ensure a smooth move-up experience, all vehicles traveling with your student should arrive together and remain together throughout the check-in process.

At the URC, students will:

- Complete the official check-in process
- Receive their room key(s)
- Obtain any additional move-in information

Once check-in is complete, students and their families will be directed to their assigned residence hall or apartment building to begin unloading and moving in.

Volunteers will be stationed at the residence halls and apartments on the official move-up days (August 14 and August 15) to assist students and families with unloading and transporting belongings.

We appreciate your patience and cooperation as we work to help all residents move in as efficiently as possible.

Housing Assignment and Roommate Information

Your housing assignment and roommate information are available through the Housing Portal, the same portal used to complete your housing application.

Please review your assignment information before arriving on campus. At this time, room changes will not be processed prior to move-in. Students interested in requesting a room change will have opportunities to do so later in the semester, based on availability and established housing procedures.

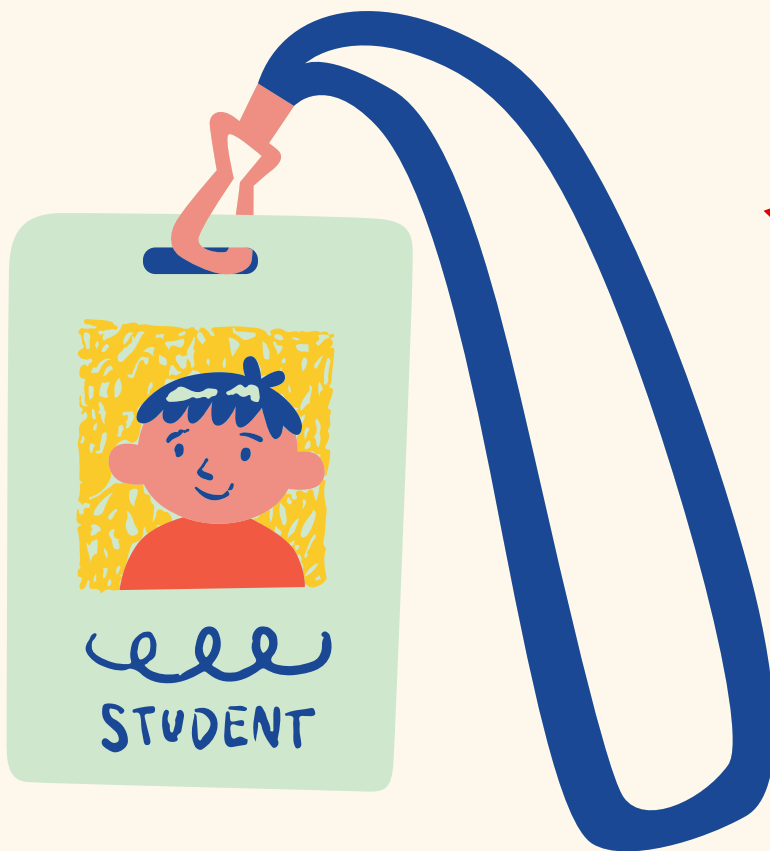
University ID Requirement

All students are required to present a valid USC ID Card (preferred) or a government-issued photo ID at check-in.

Please make every effort to obtain your University ID before move-in day. University ID cards can be obtained through the University Police Department during their regular business hours:

**Monday-Friday
8:30 a.m. – 5:00 p.m.**

Your University ID card serves as your access card for campus housing. Residence hall students will use it to access their building, floor, and suite. Students living in University apartments will use it to access the main entrance and laundry facilities.



Community Support

Our Hall Staff is here to support you throughout your on-campus living experience. We encourage you to take the time to get to know them this year, as they are valuable resources for your success, well-being, and sense of community.

Resident Assistant (RA's)

are student leaders who live on your floor and are often your first point of contact when you have questions, concerns, or need support. They help build a welcoming and inclusive community, plan programs and events, connect residents with campus resources, and assist with navigating the residential experience.

Community Director (CD's)

are para-professional staff members (graduate students) who oversee the daily operations of the residence hall. They supervise Resident Assistants and Community Managers, support student development, address community concerns, and help ensure a safe and positive living environment.



Community Support

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Community Managers (CM's)

support Community Directors in the overall management of residential communities. They assist with student staff supervision, community programming, administrative responsibilities, and initiatives that enhance the resident experience and strengthen the residential community.

Desk Assistants (DA's)

serve as the first point of contact at the residence hall front desk. They assist residents and guests, assist with lockouts and checkouts, provide information, and help maintain the security and smooth operation of the building.



Wireless Network Access

- For smart TVs, gaming consoles, streaming devices, and other smart devices, connect to the Housing IoT network.
 - Password: Spartans
- If you have family members or guests visiting campus, please have them connect to the Upstate Guest network. This network is designed specifically for visitors and provides internet access without requiring a student account.



Need Tech Help?

If you're having trouble connecting to campus Wi-Fi, need assistance with your computer, or have any technology-related questions, the USC Upstate IT Support team is here to help.

✉ Email: helpdesk@uscupstate.edu

☎ Phone: 864-503-5257

On-Campus Essentials



Postal Services

All residential students receive packages through secure package lockers located in the basement of Palmetto House. When a package arrives, you will receive an email to your USC Upstate account containing two 4-digit access codes. Simply enter these codes at the locker kiosk to retrieve your package.

Be sure to check your USC Upstate email regularly so you don't miss important delivery notifications.

Your mailing address on campus is:

Your Full Name

470 Hodge Drive

Spartanburg, SC 29303

Dining Hall Hours

Monday–Thursday

- Breakfast: 7:30–10:00 AM
- Lunch: 11:00 AM–2:00 PM
- Dinner: 5:00–8:00 PM

Friday

- Breakfast: 7:30–10:00 AM
- Lunch: 11:00 AM–2:00 PM
- Dinner: 5:00–6:45 PM

Saturday

- Brunch: 11:30 AM–1:30 PM
- Dinner: 5:00–6:30 PM

Sunday

- Brunch: 11:30 AM–1:30 PM
- Dinner: 5:00–7:00 PM



Dining Services

- **Dining Services will begin serving meals with breakfast, lunch, dinner on Thursday, August 13 and Friday August 14.**
- Saturday, August 15, following Convocation, Dining Services will offer brunch, followed by dinner in the Café.
- Sunday, August 16, Dining Services will serve brunch and dinner.

Dining & Laundry

Laundry Services

Laundry is free for all residential students! Convenient laundry rooms are located on every floor of the residence halls. Students living in the Villas can use the laundry facilities at The Landing.

To help keep our machines running efficiently and your clothes looking their best, please use high-efficiency (HE) detergent only. Look for the “HE” symbol on the bottle when purchasing detergent.

Popular HE detergent brands include:

- Tide
- Gain
- All Free & Clear

Using the correct detergent helps ensure clean clothes, prevents machine damage, and keeps our laundry facilities in great condition for everyone.



Renters Insurance

Rental Insurance Requirement

All residential students are required to carry renters insurance and must upload proof of coverage through their Housing Portal before Move-Up.

Please note that USC Upstate is not responsible for lost, stolen, or damaged personal belongings. Additionally, the University cannot cover costs associated with accidental damage caused by residents, such as fire, water damage, or sprinkler activation.

To help protect yourself and your property, we highly recommend GradGuard Renters Insurance. Renters insurance can provide coverage for personal belongings that are lost, stolen, or damaged, while also offering liability protection if you accidentally cause damage to your residence hall or apartment.

Having renters insurance gives you peace of mind and helps ensure you're prepared for the unexpected.

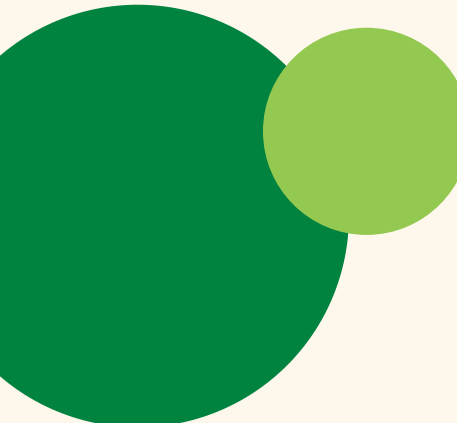




Five Tips for Roommate Success

1 Communicate Early and Often
Talk openly about expectations, schedules, guests, noise levels, and shared spaces. Address concerns respectfully before they become bigger issues.

2 Respect Each Other's Space and Belongings
Always ask before borrowing items and be mindful of personal boundaries. Mutual respect helps build trust and prevents misunderstandings.



3 Address Conflicts Directly and Respectfully
Disagreements are normal. When issues arise, discuss them calmly and focus on finding solutions rather than placing blame. If needed, your RA can help facilitate a conversation.

4 Keep Shared Areas Clean
Work together to maintain common spaces such as the bathroom, living room, and kitchenette. Establish a cleaning routine or divide responsibilities fairly.

5 Be Considerate of Different Lifestyles
Your roommate may have different sleep schedules, study habits, or social preferences. Being flexible and considerate helps create a comfortable living environment for everyone.



Remember: Successful roommate relationships aren't about being best friends. They're about communication, respect, and cooperation. Taking the time to build these habits can lead to a more positive and enjoyable residential experience.

Need Help After Hours?

Maintenance and RA On-Call

If something in your room or suite isn't working properly such as the lights, air conditioning, plumbing, or furniture, please submit a Work Order through the Housing Portal (where you applied for housing) as soon as possible. Our Facilities team will review your request and work to resolve the issue promptly.

For urgent maintenance concerns, lockouts, or other immediate issues outside of business hours, contact the RA on Call for your community:

- **Palmetto House: 864-809-8304**
- **Magnolia House: 864-809-3049**
- **The Villas: 864-809-8305**

Your RA on Call is available to assist with emergencies and help connect you with the appropriate resources when immediate attention is needed.



Thrive at Upstate!

Living on campus gives you access to a variety of resources designed to support your academic success, personal well-being, and sense of community. From Residence Life staff and academic support services to counseling, health services, and student involvement opportunities, there are many people and programs available to help you thrive. We encourage you to take advantage of these resources, ask questions, and reach out whenever you need support. You are NOT alone!

Explore the resources below to set yourself up for success from day one.

Campus Safety (UPD)

Campus Safety offers a wide range of services, including:

- 24-hour police protection and emergency response
- Security awareness and crime prevention programs
- Student escort services
- Campus building security
- Parking and transportation services
- Lost and found assistance
- Fire safety and prevention support
- University ID card services
- Emergency management and preparedness

Location:

219 North Campus Boulevard, Spartanburg, SC 29303

Phone: 864-503-7777



Thrive at Upstate!

Health Services

Health Services provides confidential, high-quality medical care for all enrolled students, as well as faculty and staff. Whether you need routine healthcare, treatment for an illness or injury, preventive care, or wellness support, our healthcare professionals are here to help. Services are available year-round, and telemedicine appointments are offered for students residing in South Carolina.

Services include:

- Sick visits, including testing and treatment for strep throat, flu, and COVID-19
- Treatment for injuries such as sprains, cuts, and minor head injuries, with x-ray referrals when needed
- Skin care services for conditions including rashes, acne, and eczema
- Routine wellness visits, including blood pressure, cholesterol, and weight monitoring
- Allergy and asthma management
- Chronic illness care and prescription medication management
- Birth control services, emergency contraception (Plan B), and STI testing and treatment
- Free condoms
- Birth control counseling and options, including free contraceptives and Plan B
- Nexplanon insertion and removal
- STI testing and treatment
- Urinary tract infection (UTI) evaluation and treatment
- Immunizations and Tuberculin Skin Tests (TSTs)
- Laboratory services, including School of Nursing requirements
- School of Nursing physical examinations

Location:

John M. Rampey Jr. Center
490 Hodge Drive, Spartanburg, SC 29303

Phone: 864.503.5191



Thrive at Upstate!

Counseling Services

Counseling Services is dedicated to supporting students' mental health, emotional well-being, and personal growth. All services are confidential and provided by experienced professionals who are committed to helping students navigate challenges, build resilience, and thrive both academically and personally.

Services Include:

- Individual counseling
- Couples counseling
- Distance counseling
- Group counseling
- Crisis intervention
- Psychiatric services
- Abbreviated testing services
- Outreach programs and educational workshops
- Consultation service

Location:

John M. Rampey Jr. Center
490 Hodge Drive, Spartanburg, SC 29303

Phone: 864.503.5195

- Press Option 1 during business hours
- Press Option 2 after business hours, on weekends, or during breaks

Email: counselingservices@uscupstate.edu

Instagram: @uscupstatecounseling



Thrive at Upstate!

Student Success

The Student Success Center is dedicated to helping students achieve their academic goals, graduate on time, and prepare for successful careers or advanced study opportunities. Through a variety of academic support services, the Center empowers students to build confidence, strengthen learning strategies, and maximize their potential both inside and outside the classroom.

Services include:

- Free tutoring across a variety of subjects
- Supplemental Instruction (SI) for traditionally challenging courses
- Facilitated study groups
- One-on-one academic consultations
- Referrals to additional campus resources and support services

The Student Success Center also offers workshops and seminars focused on essential academic skills, including:

- Study strategies
- Time management
- Note-taking techniques
- Reading comprehension and learning strategies

Location:

The USC Upstate Library (TLC)
150 Grambling Drive, Spartanburg, SC 29303

Phone: 864.503.5392

Email: studentsuccess@uscupstate.edu



Thrive at Upstate!

Disability Services

Disability Services is committed to fostering an inclusive and accessible campus environment where all students have the opportunity to succeed. Through accommodations, resources, and individualized support, the office works to ensure equal access to educational programs, services, and facilities while promoting a university culture that values diversity and inclusion.

Common accommodations and services include:

- Extended testing time
- Reduced-distraction testing environments
- Alternative-format textbooks and course materials
- Screen magnification technology
- Braille resources
- Text-to-speech software
- Academic coaching
- Additional accommodations based on individual needs and documented disabilities

Disability Services partners with students to identify appropriate accommodations and provide support that promotes academic success, independence, and full participation in campus life.

Location:

130 Burroughs Lane, Spartanburg, SC 29303

Phone: 864.503.5199

Email: dsinfo@uscupstate.edu



Thrive at Upstate!

The Career Center

The Career Center is dedicated to helping you achieve your professional goals and prepare for life after graduation. Whether you're exploring career options, searching for internships, building your resume, or preparing for interviews, the Career Management team is here to support you every step of the way.

Through personalized guidance, career development resources, and professional networking opportunities, students can gain the skills and confidence needed to succeed in today's competitive job market.

Areas of Support:

- Resume and cover letter reviews
- Internship and job searches
- Handshake job and internship opportunities
- Interview preparation and mock interviews
- Personal statement assistance
- Career exploration and planning
- Career fairs and networking events
- Professional development resources
- Career Closet for professional attire

Location:

The USC Upstate Library (TLC)
150 Grambling Drive, Spartanburg, SC 29303

Phone: 864.503.5993

Email: careers@uscupstate.edu



**NOW
HIRING**

Thrive at Upstate!

Spartan Pantry

The Spartan Pantry is dedicated to supporting students facing temporary financial hardships by providing access to essential food and household items in a welcoming, confidential environment. The Pantry helps ensure that students have the resources they need to focus on their academic and personal success.

Items typically available include:

- Non-perishable food items
- Frozen food products
- Basic personal hygiene supplies
- General cleaning products

Any currently enrolled USC Upstate student experiencing an immediate need is welcome to utilize the Pantry's services.

Location:

Olin B. Sansbury, Jr. Campus Life Center (CLC)
180 Grambling Drive, Spartanburg, SC 29303

Hours of Operation:

Monday–Friday, 8:30 a.m.–5:00 p.m.

Phone: 864.503.7743

Email: HHOLLIS@uscupstate.edu



Frequently Asked Questions

Where do I go on Move-In Day?

Students should enter campus from Valley Falls Road via the Public Safety Office entrance (219 North Campus Blvd.). Your first stop will be the URC Readiness Center for drive-thru check-in. Please remain in your vehicle during check-in, as all check-in steps will be completed from your car.

How do I get my parking decal and student ID?

Both your parking decal and student ID are issued through University Police, located at 219 North Campus Blvd., Spartanburg, SC 29303. We recommend picking up your parking decal and ID before Move-In Day to avoid delays.

How do I receive packages?

Packages are delivered to the mail lockers located in Palmetto House. When a package arrives, you will receive an email containing two 4-digit access codes needed to retrieve it. Mail received from sources like Amazon may show as delivered at the University before they are sorted and are ready for pick-up, please wait until you hear from mail services.

How can I contact Housing and Residential Life?

The most efficient way to reach the Housing and Residential Life Office is by email at hrl@uscupstate.edu.

Will moving carts be available on Move-In Day?

Yes! Volunteers will be available with moving carts to assist students and families with unloading and locating rooms. You are also welcome to bring your own cart if you want to make sure you have access to one on the big day!

What if I need to request a room change?

Beginning two weeks after the first day of classes, students may submit a Room Change Request through the Housing Portal. Please note that roommate mediation must occur before a room change can be approved. Room changes are subject to space availability.

Frequently Asked Questions

How do I meet people and get involved?

Welcome Week events (Big Green Welcome) are a great way to meet new people and get connected to campus. You should also attend your community meetings and follow @upstatehrl on Instagram to stay informed about upcoming programs and events.

What should I do if my roommate and I are not getting along?

Contact your Resident Assistant (RA). They will help facilitate a roommate mediation using your Roommate Agreement. Open communication is important, and we are here to support you throughout the process.

Can I bring a car to campus?

Yes. Students are permitted to have a vehicle on campus. However, all vehicles must be registered with University Police and display a valid parking hangtag.

What if I have a disability or need housing accommodations?

Students who require housing accommodations due to a disability should contact the Office of Disability Services as soon as possible. Visit uscupstate.edu/disability-services or email dsinfo@uscupstate.edu. The Office of Disability Services will work with you and Housing and Residential Life to ensure your housing needs are appropriately accommodated.

Do I need renters insurance?

Yes. All students are required to upload proof of renters insurance (such as GradGuard) to their Housing Portal before the first day of classes. Renters insurance helps protect your personal belongings and may provide coverage for accidental damage.

What should I bring to campus?

Refer to the "Bring It & Leave It" list in this guide for a complete overview of recommended and prohibited items.

Important Dates

Important Fall 2026 Dates

- August 14: Freshman Move-In
- August 15: Upperclassman Move-In
- August 18: First Day of Classes
- October 15-16: Fall Break (No Classes)
- November 22-29: Thanksgiving Break (No Classes)
- December 11: Residence Halls and University Apartments Close

Important Spring 2027 Dates

- January 10: Residence Halls and University Apartments Open
- January 11: First Day of Classes
- Spring Break: To Be Determined
- April 30: Residence Halls University Apartments Close



Contact Us!



864.503.5422



hrl@uscupstate.edu



uscupstate.edu/housing



@uspstatehrl

The Housing and Residential Life Office is located on the lower level of Palmetto House Residence Hall.

Office Hours: Monday–Friday, 8:30 a.m.–5:00 p.m.